

UNITED STATES OF AMERICA
POSTAL REGULATORY COMMISSION
WASHINGTON, DC 20268-0001

Annual Compliance Report, 2022

Docket No. ACR2022

CHAIRMAN'S INFORMATION REQUEST NO. 1

(Issued January 3, 2023)

To clarify the basis of the Postal Service's FY 2022 *Annual Compliance Report* (ACR), filed December 29, 2022,¹ the Postal Service is requested to provide written responses to the following questions. Answers should be provided to the individual questions as soon as they are developed, but no later than January 10, 2023.

Service Performance

1. Please provide the service standards matrix for Quarter 4 of FY 2022, consisting of a file that contains Quarter 4, FY 2022 service standards for all Origin 3-Digit ZIP Code and Destination 3-Digit ZIP Code pairs (O/D pairs), for each Class of USPS Market Dominant Mail. An example of a service standards matrix is contained in Docket No. N2012-1, Library Reference USPS-LR-N2012-1/62, February 7, 2012, file, "OrigStndPQ1FY2012.txt."
2. Please provide the average daily volume of First-Class Mail for each 3-Digit O/D pair for FY 2022. Please disaggregate the average daily volume by product. If disaggregated volumes by product are not available, please explain.
3. For each L201 facility that was active at the end of FY 2022, please provide the L201 facility label name, Sectional Center Facility (SCF) label name, drive time

¹ United States Postal Service FY 2022 *Annual Compliance Report*, December 29, 2022 (FY 2022 ACR).

between the L201 and SCF (adjusted to reflect time-zone changes), and the average daily volume of First-Class Mail for each L201 facility and SCF pairing.

4. Please provide an assignment matrix that details the assignment of each Destination 3-Digit ZIP Code to Mail Processing facility at the end of FY 2022. For each Mail Processing facility with a Destination 3-Digit ZIP Code assignment, please provide an address.
5. Please provide the national operating plan targets that were in effect for FY 2022 for each of the operations listed below.² For each operation, please provide the national goals that were in effect for FY 2022, including the time and percentage goal, as shown in the examples in the subparts:
 - a. Cancelled by 20:00 = 80 percent
 - b. Outgoing primary cleared by 24:00 = 95 percent,
 - c. Outgoing secondary cleared by 00:30 = 95 percent,
 - d. Mail assigned to Commercial/FedEx by 02:30 = 95 percent,
 - e. Trips on time between 00:00-07:00 = 88 percent,
 - f. MMP cleared by 15:00 = 95 percent,
 - g. DPS second pass cleared by 05:00 = 95 percent, and
 - h. Carriers returned by 17:00 = 87 percent.
6. For each of the 24-Hour Clock national goals listed in question 5., please provide the FY 2022 national level, area level, and district level performance results for each Fiscal Quarter, "mid-year," "second-half," and for the full fiscal year.

By the Chairman.

Michael Kubayanda

² Docket No. ACR2017, Responses of the United States Postal Service to Questions 1-8 of Chairman's Information Request No. 11, February 7, 2018, question 1.